



## TOUR OPERATOR SYSTEM

### GENERAL

- The Odyssea System was developed with the Travel Wholesaler in mind.
- The Odyssea System uses up-to-date, advanced computer technology.
- The Odyssea System is based on Microsoft's SQL Server database, allowing for many concurrent users.
- The Odyssea System is highly adaptable for small or large organisations.
- The Odyssea System provides an excellent solution for Incoming organizers.
- The Odyssea System is easy and user-friendly

### ODYSSEA INCLUDES THE FOLLOWING MODULES:

- Flight Management System
- Hotel Management System
- Packages
- Reservations
- Financial Systems
- Queries and Reports
- Queue Management
- Authorization System
- Reservations via Internet

## I. Flight Management System:

- Allocations/Block for Commitment or Freesale according to Grade and Sharers.
- Reservations based and class system
- Seats acquisition from various suppliers.
- Passengers switching from flight to flight.
- Automatic flight costing drawn from various components.
- Capability for flight Sharers & Groups invoicing.
- Fare Rules management for Return/Roundtrip flights.
- Seat Assignment and Seat Charts.
- Alert system for changes in Allocation/Schedules.
- Pricing facilities include by class/sector & One ways/sectors.

## II. Hotel Management System

- Allocations/Block for Commitment or Release according to dates and room types.
- Groups/sharers allocation facility.
- Alert system - automatic or manual.
- Suppliers invoice - automatic check against contract.
- Automatic costing by dates, duration of stay and other relevant components.
- Hotel alternatives management.
- Automatic/Manual message (new, amendment, cancellation) Generation to hotel provider.

## III. Packages

Management of packages to include Flights, Hotels and Car Rental.

- Automatic package generation for Holiday Brochures and Special Offers.
- Easy management of extras and their pricing.
- Package building using strict quality control and product integrity
- Dynamic and flexible pricing capabilities according to length of stay, passenger type and package type.
- Viewing of package type according to different parameters.
- Overall and specific discount mechanism according to flights, destinations and package type.

#### **IV. Reservations**

- Reservation management - new, updates, cancellations.
- Automatic costing of reservations.
- Interface with back-office systems.
- Reservation details - by location and variables.
- Queries for Flights and Hotels whilst in Reservation Mode.
- Full transaction history.
- Client Documentation Issue by special authorisation:
  - Ticketing
  - Vouchers - Accommodation, Car - Hire, Transfers.
  - Itineraries.
  - Receipts - if required.

#### **V. Financial Systems**

- Costing system for all reservation components.
- Commission management system.
- Invoice preparation encompassing all Reservation details.
- Receipts (if required).
- Interface with accounting systems.

#### **VI. Queries and Reports**

- Management reports by various profiles and segments (as needed).
- Financial reports generator.
- Management for Reservations Segmentation.
- Interfaces with E-mail and Excel.

#### **VII. Queue Management**

- Origination and Management of queues by components.

#### **VIII. Authorization System**

- Authorisation levels for all entries and menus within the system.

#### **IX. Internet**

- Real-Time reservation for agents via a live Internet System.